```
The Science Team have provided the following feedback and the CoA required.
"the parent was HUVEC from Life Technologies catalogue number C01510C, lot 1827621.
I have attached the CoA which has the negative HIV result etc."
I hope this information is helpful.
Please let us know if there is anything else that you need.
Best wishes
Fiona
Tech Support
T +44 (0)1280 827460
E TechSupport@caltagmedsystems.co.uk
W www.caltagmedsvstems.co.uk
CLive chat with the team
Follow us:
Join the Caltag Medsystems Reagents
Club for Exclusive Rewards!
Whiteleaf Business Centre, 11 Little Balmer, Buckingham, MK18 1TF, United Kingdom
Caltag Medsystems are certified to the ISO 13485:2016 standard
Please be reassured that Caltag Medsystems will never sell or transfer your data
we keep your details safe and secure. Our privacy policy can be viewed online.
----Original Message----
From: Tech Support
Sent: 28 September 2020 14:34
To: Laura Elomaa <laura.elomaa@fu-berlin.de>
Cc: Tech Support < TechSupport@caltagmedsystems.co.uk>
Subject: RE: TECH3486 - Information needed
Hi Laura,
Thank you for this information.
I have passed this across to the Science team.
Should you have any other questions in the meantime, do not hesitate in contacting
Best wishes
Fiona
Tech Support
T +44 (0)1280 827460
E TechSupport@caltagmedsystems.co.uk
W www.caltagmedsystems.co.uk
CLive chat with the team
Follow us.
Join the Caltag Medsystems Reagents
Club for Exclusive Rewards!
Whiteleaf Business Centre, 11 Little Balmer, Buckingham, MK18 1TF, United Kingdom
Caltag Medsystems are certified to the ISO 13485:2016 standard Please be reassured
that Caltag Medsystems will never sell or transfer your data and we keep your
details safe and secure. Our privacy policy can be viewed online.
----Original Message----
From: Laura Elomaa <laura.elomaa@fu-berlin.de>
Sent: 25 September 2020 17:14
To: Tech Support <TechSupport@caltagmedsystems.co.uk>
Subject: Re: TECH3486 - Information needed
Dear Nikki,
The lot number of our ZHC-2402 cells is 29715. Thank you for your efforts.
Have a nice weekend!
```

Hi Laura.

Best regards, Laura

```
> Dear Laura.
> Further to your enquiry regarding the HUVECS, our science team have
> asked if you could advise the lot number of the ZHC-2402s (or KC1032s)
> in order to help us to progress your enquiry.
> Once we receive this, we can look further into this for you.
> I look forward to hearing from you.
> Warm regards,
> Nikki
> Tech Support
> T +44 (0)1280 827460
> E TechSupport@caltagmedsystems.co.uk
> W www.caltagmedsystems.co.uk
> CLive chat with the team
> Follow us:
> Join the Caltag Medsystems Reagents
> Club for Exclusive Rewards!
> Whiteleaf Business Centre, 11 Little Balmer, Buckingham, MK18 1TF,
> United Kingdom Caltag Medsystems are certified to the ISO 13485:2016
> standard Please be reassured that Caltag Medsystems will never sell or
> transfer your data and we keep your details safe and secure. Our
> privacy policy can be viewed online.
> ----Original Message-----
> From: Tech Support <TechSupport@caltagmedsystems.co.uk>
> Sent: 22 September 2020 16:54
> To: Laura Elomaa <laura.elomaa@fu-berlin.de>
> Cc: Tech Support <TechSupport@caltagmedsystems.co.uk>
```

> Subject: TECH3486 - Information needed

```
> Hi Laura,
> Thank you for your email regarding proof for the HIV testing done on
> the HUVECs.
> I have sent this request or information to our science team.
> As soon as we hear back, we will update you.
> Just to update you, Hannah has now left the company. Should you have
> any technical enquiries please send them to
> techsupport@caltagmedsystems.co.uk.
> Best wishes
> Fiona
> Tech Support
> T +44 (0)1280 827460
> E TechSupport@caltagmedsystems.co.uk
> W www.caltagmedsystems.co.uk
> CLive chat with the team
> Follow us:
> Join the Caltag Medsystems Reagents
> Club for Exclusive Rewards!
> Whiteleaf Business Centre, 11 Little Balmer, Buckingham, MK18 1TF,
> United Kingdom Caltag Medsystems are certified to the ISO 13485:2016
> standard Please be reassured that Caltag Medsystems will never sell or
> transfer your data and we keep your details safe and secure. Our
> privacy policy can be viewed online.
> ----Original Message----
> From: Laura Elomaa <laura.elomaa@fu-berlin.de>
> Sent: 22 September 2020 11:29
> To: Tech Support <TechSupport@caltagmedsystems.co.uk>
> Subject: Re: FW: Information needed
```

> Dear Hannah,
>
I hope this email finds you well! I asked you before for some
> additional info on HUVEC-GFP cells we purchased from you. Thank you again for that!
> Now the health officials came to inspect our labs and required us to
> proof that the cells are free of HIV and hepatitis b/c. You mentioned
> that the non-transduced HUVECs tested negative. I wanted to ask if the
> same HUVECs were used for producing the GFP HUVECs? If yes, could we
> possibly get the documentation showing the negative results? That
> would allow us to continue our experiments with these cells.
>
Thank you so much!
> Best wishes,

> Laura